



STATEMENT ON IMPARTIALITY IN BUSINESS AND KEEPING BUSINESS SECRETS

When providing conformity assessment and testing services, Fiditas acts as an impartial third party and does not operate first-party affairs that would jeopardize Fiditas impartiality.

Fiditas has established and implemented a quality management system in accordance with the requirements of:

- EN ISO 9001:** Quality Management Systems – Requirements
- EN ISO/IEC 17025:** General requirements for the competence of testing and calibration laboratories
- EN ISO/IEC 17065:** Conformity assessment - Requirements for bodies certifying products, processes and services

The property of Clients is handled in a way that ensures the integrity of their property and the complete protection of business secrets and protected data. Documentation prepared by the Client and used for conformity assessment of products and systems as well as all construction and technical solutions are considered strictly confidential. Handling of Client's documentation is clearly prescribed by written procedures that are part of Fiditas' quality system.

In Zagreb, 15th May 2019

Fiditas Management Board:

Berislav Prpić

Josip Deškin

Mario Mačković

Marino Kelava